

Deborah.Easterling

238607

From: Deborah.Easterling
Sent: Friday, August 24, 2012 9:00 AM
To: 'Tamara Steinberger'
Subject: RE: Protest Form Tega Cay Water Service, Inc.

Dear Tamara Deuel ,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Tamara Steinberger [<mailto:tamarasteinberger@yahoo.com>]
Sent: Thursday, August 23, 2012 6:53 PM
To: PSC_Contact
Subject: Protest Form Tega Cay Water Service, Inc.

Dear Public Service Commission of South Carolina,

please accept the attached Letter of Protest in response to the rate increase proposed by Tega Cay Water Service, Inc.

Don't hesitate to contact me for any questions or concerns.

Regards,

Tamara Deuel
(803) 579-1346

FILED
MAIL / DMS



* Required Fields

Letter of Protest
in Docket _____ - _____ - _____

Print

Email

Date: * 8-23-2012

Protestant Information:

Name * Family Deuel

Mailing Address * 27045 Tidal Way

City, State Zip * Tega Cay, SC 29708 Phone * 803-579-1346

E-mail tamarasteinberger@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Tega Cay Water Service, Inc.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I am protesting the rate increase that Tega Cay Water Service, Inc. is proposing to the PSC.

- 1.) The cost of water service as it is without the rate increase is on the high end
- 2.) The services provided by TCWS are not up to a good standard, there might have been a reduction in overflows of discharges into Lake Wylie, however the water distribution system is still poor. There have been 3 water main breaks this year in my area alone, not to mention the countless Water Boil advisories.
- 3.) The services provided ultimately do not match the costs we are paying at the moment and due to the lack of previous investment into the water distribution system and water services, the rate increase proposed now will certainly not change anything. The organization has lost the trust of Tega Cay residents.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

I will be at your service as you need the support.